

i just recieved my first phone bill with verizon residential. i was shocked--\$\$671.12. all the phone numbers on the bill other than a few local numbers was the supposed "local number" that i had both gotten from aol and verizon. i did not know that the number that they gave me for local dial up was actually a long distance phone number. aol says deal with verizon , verizon says the bill i am responsible for even though thier representative gave me that number. i am a single mom of 3 and have no means to pay this bill. we use the computer for the kids homework. please help me out with this matter thank you, sonja hilton
p.s. something needs to be done about this...